



## InterGuard Operating System & Application Compatibility

InterGuard is compatible with the following Operating Systems & Applications:

- [Microsoft Windows \(32 & 64 Bit\)](#)
- [Mac OS](#)
- [Android](#)
- [iOS](#)
- [ChromeOS](#)

Please see each section below for specific information on the operating systems and applications that are supported. Please keep in mind as applications are updated, we cannot always guarantee compatibility so the list of supported applications will change from time to time.

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## **Microsoft Windows (32 & 64 Bit):**

- Windows 10
- Windows 8.1
- Windows 7 SP1
- Windows Server 2008R2, 2012, 2016 & 2019

Note: The software is compatible with both persistent and non-persistent VDI hyper-visor environments including VMware, Citrix Virtual Apps, and XenDesktop among others. Each VDI instance requires its own license. In a Terminal Server environment, licensing is based on the number of concurrent users.

InterGuard records the following data types:

- User Active Time tracking
- Emails sent & received (please see below compatibility)
- Webmail attachments (please see below compatibility)
- IMs & Chats (please see below compatibility)
- Keystrokes typed (if keystroke logger installed)
- Applications used
- Printed Documents (along with Print Screenshots)
- Screenshots (Continuous, SmartCamera by Application & Website, Alert Word triggered)
- Websites visited (please see below compatibility)

- Web searches performed (along with search term; please see below compatibility)
- File event document tracking
- Dropbox file tracking
- File download tracking
- USB file tracking
- Logon Event tracking (login/logoff tracking)
- Laptop geolocation

InterGuard will record all applications on a monitored workstation and provide the name of the application and the active time the user spends in that program based on mouse/scroll/keyboard events. Screenshots and Keystrokes can be optionally recorded from all applications as well. This includes all commercially distributed and proprietary business apps that are unique to the organization. Additionally, InterGuard has added support for the following apps to record additional data points:

#### Web Browsers:

InterGuard will record all website activity (websites visited, window title of website, specific URL and domain visited), web searches performed (with search term), webmail & web chat (Gmail, Google Chat, Office365, Facebook chat, Outlook.com) along with the ability to block websites by URL, category and whitelist in the following browsers:

- Internet Explorer
- Microsoft Edge
- Mozilla Firefox
- Google Chrome

#### Email & IM/Chat Apps:

InterGuard will record all emails sent and received from the monitored PC or all text-based chats in the following apps:

- MS Outlook: 2007, 2010, 2013 & 2016
- MS Teams
- Skype
- Skype for Business
- Yahoo Messenger

## MacOS

- MacOS 10.15 Catalina
- MacOS 10.14 Mojave
- MacOS 10.13 High Sierra
- MacOS 10.12 Sierra
- MacOS 10.11 El Capitan
- MacOS 10.10 Yosemite

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- Safari
- Google Chrome
- Mozilla Firefox

### Email & IM/Chat Apps:

InterGuard will record all emails sent and received from the monitored MAC or all text-based chats in the following apps:

- MAC Mail
- iMessage
- Skype

## Android

- Minimum Android Version 6.0 and Up
- SMS & MMS Texts
- Screenshots
- Photos (camera roll)
- Website History (Chrome browser only)
- Call Log History
- GPS Location
- Instagram
- Facebook Messenger
- WhatsApp
- TikTok
- Kik
- Viber
- Snapchat (Notifications only)
- Tinder (Notifications only)
- YouTube
- App Usage

## **iOS**

- Minimum iOS 9 and Up
- SMS & Texts
- Deleted Texts
- Photos (camera roll)
- Website History
- Call Log History
- GPS Location
- Tinder
- WhatsApp
- Kik
- Viber
- Installed App list

## **ChromeOS**

- ChromeOS 70 and Up
- Website History
- Website Searches
- Web Filtering
- Alert Word Screenshots
- Continuous Screenshots
- Alert Word Highlights